

Meet Mistry

UI/UX Designer

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SUMMARY

UI/UX designer who brings clarity to complex, configuration-heavy products. Turns ambiguous requirements into structured flows, designs for every state beyond the happy path, and works alongside engineering until the build matches the intent. A software developer background keeps every design buildable, consistent and system-led.

EXPERIENCE

UI/UX Designer • VideoSDK • Surat, India Sep 2025 – Present

Design across real-time communication (RTC) infrastructure, AI voice agents and robotics, taking features end to end from early concepts to production-ready UI. Joined as an intern; full time since Jan 2026.

- Partnered with the senior designer to migrate the **entire platform** to a new design language and component system in **three months**, creating one scalable foundation across products.
- Own end-to-end design for **8 areas of the agent platform**, structuring agent setup (Knowledge Base, Tools, Voice Cloning), calling (Telephony, Batch Calls) and operations (Deployment, Alerts, Recording).
- Designed the **first version of AI Voice Agents** from zero, defining the concept and core flows the product grew from.
- Co-established a **design-to-build workflow** on shared components, closing the gap between design and what ships.
- Validate every feature** in dev and production builds, so shipped UI stays true to design intent.
- Redesigned the **documentation home** to surface new features and SDKs, and produced website creatives for marketing.

Junior UI/UX Designer • PropVIVO • Surat, India Jan 2025 – Aug 2025

Designed web and mobile experiences for a multi-tenant property and HOA management SaaS, from user research to developer handoff, growing from trainee to junior designer.

- Redesigned the **full product**, reworking legacy modules, dashboards and onboarding to simplify a data-heavy platform.
- Designed **new features and modules** for the web platform and mobile app, from user flows to final UI.
- Created the **marketing website** and guided **document-request flows** for resale certificates and questionnaires.

Software Developer Intern • InfoWeb Solution • Surat, India Jan 2024 – Dec 2024

The engineering foundation behind a build-aware design practice.

- Built **web and mobile apps** with React, Flutter and ASP.NET Core APIs, and designed their interfaces in Figma.

SELECTED PROJECTS

Simulation & Evaluation • Zero_Runtime, a VideoSDK product 2026 · Live

Challenge: Teams need to test a voice agent across many use cases and caller personas before deploying it.

Solution: Simulations built from reusable scenarios and personas, so teams deploy a reliable agent with confidence. Built with PMs, the simulation team and engineering.

- Clear structure:** Split inputs from run history into Runs, Scenarios and Personas, with evals scoring each reply.
- Cost transparency:** Showed the total agent and judge cost before a run starts, so spending is never a surprise.
- Resilient edge states:** Designed low-credit and stop states that explain what happens next and what is charged.

Robotics Platform • Zero_Runtime, a VideoSDK product 2026 · Live

Challenge: In fast-growing robot learning, teams must turn recorded robot sessions into datasets to train models.

Solution: A new infrastructure product in Zero_Runtime, designed from the ground up, that takes teams from teleoperated recordings to training-ready datasets and models. Built with PMs, engineering and product teams.

- One cohesive product:** Fit Teleops, recordings, datasets and training into the existing navigation and patterns.
- Progressive disclosure:** Led episode tables with summaries, keeping technical depth one click away.
- Guided workflows:** Turned dataset creation from a wall of technical fields into a step-by-step flow.

SKILLS

UX Design: User research, user flows, information architecture, wireframing, usability testing

UI Design: Interaction design, visual design, web and mobile app design, design systems, prototyping, accessibility

Tools: Figma, Framer, Adobe Illustrator, Lottie, v0 and Lovable (AI prototyping)

Front-end: HTML, CSS, JavaScript, React, Flutter

EDUCATION & CERTIFICATION

MSc, Information & Communication Technology • Veer Narmad South Gujarat University Jun 2023 – Jun 2025

Bachelor of Computer Applications (BCA) • Veer Narmad South Gujarat University Jun 2020 – Jun 2023

Enterprise Design Thinking Practitioner • IBM Certified May 2025